

## **Terms and Conditions**

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## **Travel Documentation**

Passport, Visa and Health requirements are the responsibility of all individual travellers. Passports are required for all travellers departing Australia. Permanent residents travelling on a foreign passport must hold a valid Australian Re-entry Visa. All travelers' passports must be valid for at least 6 months from the date of return to Australia. Some countries may require longer. In some instances it is necessary to have completely blank pages in your passport to allow for entry visas. FLY360 P/L will assist in providing information. This information as well as other related information supplied by FLY360 P/L is supplied in good faith and should be treated as a guide only. The final responsibility for ensuring documentation is correct is that of the individual traveler. FLY360 P/L will not be held responsible for tickets lost by a third party, any charges associated with reissue and resending of documentation will be at your expense. In the event that you are travelling to a country or countries which do not require a visa for Australian passport holders, you must tell us if you have been arrested or convicted in respect of any offence or breach of law. Non-disclosure of this information may lead to your being refused entry on arrival in certain countries. In that event, we take no responsibility whatsoever. If you do not wish to disclose such information to us, then you must contact the embassy of each country of destination and make your own arrangements in regard to entry to that country.

## **Fares & Prices**

Airfares and prices include airport taxes, port and handling charges or other charges when stated and are always subject to Airline/ Supplier availability. Airline/Supplier availability, fare conditions and class of travel can change at any time up to time of final payment. Routing restrictions and other special conditions may apply. Airlines and other Suppliers may withdraw or change their prices without notice before final payment.

## **Booking Cancellation and Amendment Charges**

Booking cancellation and amendment charges may be payable in respect of certain transactions. These fees may include cancellation fees and, where amendment is permitted, amendment fees. In some cases, FLY360 P/L may charge cancellation and/or amendment fees in addition to those imposed by travel service providers. Before entering into a transaction, you should carefully check to see whether any other cancellation or amendment fees apply. These charges can be up to 100% of the cost of the booking. FLY360 P/L is unable to provide a refund to you until we receive the funds from the relevant travel service provider.

## **Travel Insurance**

We strongly recommend travel insurance cover, please ask us for details.

## **Department of Foreign Affairs and Trade Warnings**

For reasons of political unrest, acts of war or terrorism or natural disasters in certain parts of the world the Australian Government in conjunction with various other worldwide bodies may decide to issue a Government Advisory warning to Australian passport holders not to travel to that country. In these instances whilst travel to some countries is not advisable and some clauses of the travel insurance coverage may not be effective we appreciate that some clients may still need to travel to those areas. Whilst we are prepared to make these bookings on our client's behalf we do so without responsibility or liability. Up to date information is available on the Department of Foreign Affairs website at [www.dfat.gov.au](http://www.dfat.gov.au). It is recommended that all Australian travelers register their personal details i.e. passport numbers, contact details in Australia and the countries you will be visiting. Simply register via the website at [www.orao.dfat.gov.au](http://www.orao.dfat.gov.au) to utilize this service.

## **Authority**

In the event that an accident, disaster or emergency is reported to have occurred in a country where you may be travelling, you authorize Fly360 to disclose to the Australian Government Department of Foreign Affairs and Trade details of your itinerary (including without limitation, transport and accommodation arrangements) and your contact details within Australia and overseas.

## **Changes to Terms and Conditions**

FLY360 P/L has the right to change or modify all or any part of these terms and conditions at any time

## 条款和条件

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## 旅行文件

护照、签证和健康要求是所有个人旅行者的责任。所有离开澳大利亚的旅行者都需要护照。持外籍护照的永久居民必须持有有效的澳大利亚再入境签证。所有旅行者的护照必须在返回澳大利亚之日起至少有效六个月，有些国家可能需要更长时间。在某些情况下，护照必须有完全空白的页面以便用于入境签证。FLY360 P/L 将协助提供信息。此信息以及 FLY360 P/L 提供的其他相关信息是出于善意，应仅作为指南。确保文件正确的最终责任由个人旅行者承担。FLY360 P/L 对因第三方遗失的票务不承担责任，任何与重新签发和重新发送文件相关的费用将由您承担。如果您前往不需要澳大利亚护照持有者签证的国家，您必须告知我们您是否曾因任何犯罪或违法行为被逮捕或定罪。不披露此信息可能会导致您在某些国家入境时被拒绝。在这种情况下，我们

不承担任何责任。如果您不希望向我们披露此类信息，则必须联系每个目的地国家的大使馆并自行安排入境事宜。

## **票价与价格**

机票和价格包括机场税、港口和处理费用或其他费用（如有说明），并始终受航空公司/供应商可用性的限制。航空公司/供应商的可用性、票价条件和旅行舱位可在最终付款之前的任何时间发生变化。可能适用航线限制和其他特殊条件。航空公司和其他供应商在最终付款之前可能会随时撤回或更改价格，恕不另行通知。

## **预订取消和更改费用**

预订取消和更改费用可能适用于某些交易。这些费用可能包括取消费用，以及在允许更改的情况下的更改费用。在某些情况下，FLY360 P/L 可能会收取额外的取消和/或更改费用，除了旅行服务提供商收取的费用。在进行交易之前，您应仔细检查是否适用其他取消或更改费用。这些费用可能高达预订费用的 100%。FLY360 P/L 在收到相关旅行服务提供商的资金之前无法向您提供退款。

## **旅行保险**

我们强烈建议您购买旅行保险，请咨询我们以获取详细信息。

## **外交事务和贸易部警告**

由于某些地区的政治动荡、战争或恐怖主义行为或自然灾害，澳大利亚政府与其他国际机构可能会决定向澳大利亚护照持有者发出不前往该国的政府建议警告。在这种情况下，尽管不建议前往某些国家，但我们理解一些客户可能仍需前往这些地区。我们愿意代表客户进行这些预订，但不承担任何责任或义务。最新信息可在外交事务和贸易部网站 [www.dfat.gov.au](http://www.dfat.gov.au) 上查阅。建议所有澳大利亚旅行者注册个人信息，例如护照号码、在澳大利亚的联系信息以及您将要访问的国家。请通过网站 [www.orao.dfat.gov.au](http://www.orao.dfat.gov.au) 注册以利用此服务。

## **授权**

如果在您可能旅行的国家发生事故、灾难或紧急情况，您授权 Fly360 向澳大利亚政府外交事务和贸易部披露您的行程细节（包括运输和住宿安排等），以及您在澳大利亚和海外的联系信息。

## 条款和条件的变更

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